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Nancy M. Heddle, Mark Fung, Tor Hervig, Zbigniew M. Szczepiorkowski, Lorella Torretta, Emmie Arnold, Shannon Lane, Michael F. Murphy, for the BEST Collaborative.

Challenges and opportunities to prevent transfusion errors: a Qualitative Evaluation for Safer Transfusion (QUEST).

Journal

Transfusion. 2012 Aug;52(8):1687-95.

Link

<http://onlinelibrary.wiley.com/doi/10.1111/j.1537-2995.2011.03514.x/abstract>
